

Committee	Standards Committee
Date :	5 July 2010
Title	The Ombudsman's Annual Report 2009/10
Author	Monitoring Officer
Action :	Note for Information

Background

1. The Public Services Ombudsman for Wales has published his annual report for the year 2009-2010.

2. In his introduction to the report the Ombudsman states:

"The other major increase [as well as complaints against health bodies] has been in complaints about the conduct of local authority members, which have risen by 24%. In a year where public confidence in elected representatives has been a constant theme, I am concerned with this trend. Work on developing guidance on the Code of Conduct was undertaken during the year for publication in April 2010. I very much hope that councillors will take on board the advice and direction given and that complaints in this area will fall in the forthcoming year."

3. A copy of those parts of the report relevant to code of conduct complaints is attached to this report as an **Appendix**. The report can be found on the Ombudsman's website (www.ombudsman-wales.org.uk)

Recommendation

4. The Committee is asked to note the report.